Spending it Right for Family Caregivers Toolkit:

Trusted Resources List in British Columbia

A: Concerns About Elder Abuse, Fraud or Scams

Service	Contact	What it is for
Emergency	911	Immediate danger or a crime in progress.
Seniors Abuse & Information Line (SAIL)	1-866-437-1940 Vancouver 604-437-1940 Mon–Fri 8am–8pm www.seniorsfirstbc.ca	Confidential support, information and referral on elder abuse or neglect. Interpretation available.
Public Guardian and Trustee - Assessment and Investigation Services	1-877-511-4111	Financial or legal abuse, neglect or self-neglect, including misuse of a power of attorney. Your identity is protected by law.
Your designated agency (health authority)	Fraser 1-877-732-2808 · Interior 1-844-870-4754 · Island 1-888-533-2273 · Northern 1-844-465-7414 · Vancouver Coastal 1-877-732-2899 CLBC 1-855-664-7972	To report an adult who is being abused or neglected and cannot seek help themselves.
Canadian Anti-Fraud Centre	1-888-495-8501	Scams and fraud. Contact local police first if money has been lost.

Notes:

_____

_____

_____

B: Information and support

Resource	Contact	What it offers
BC Caregiver Support Line	1-877-520-3267 www.familycaregiversbc.ca	Emotional support, system navigation and caregiver resources.
People's Law School	peopleslawschool.ca	Managing Someone Else's Money — free inventory and budget templates, a new attorney checklist, and a filing system.
Nidus Personal Planning Resource Centre	nidus.ca	Representation Agreements, personal planning, and the Personal Planning Registry. One-to-one appointments.
Public Guardian and Trustee of BC	trustee.bc.ca	Protection, oversight and guidance.
Clicklaw	clicklaw.bc.ca/helpmap	Curated BC legal information, and a map of free or low-cost legal help near you.
BC Association of Community Response Networks	bccrns.ca	Find your local Community Response Network, over 90 across BC. Resources, education and training to prevent mistreatment of vulnerable adults.

Notes

_____

_____

_____